



NEWS RELEASE

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Total set to take pole position with **e-point fleet management technology**

Total Accident Management, the motor-accident management specialists, is to launch **e-point**, the bespoke, web-enabled, real-time computer software package, designed in partnership with Gateshead-based fleet management software experts, Fleet Technique.

e-point, is the culmination of extensive software development for our respective organisations and we are confident the results will be of huge benefit to our customers,” said Ian Blackford, Operations Director at Total. “It is a dynamic and highly customer-focused system, which will enable us to provide further improvements in the high levels of accuracy, flexibility, transparency and customer control in the claims and repair management programmes we offer. Immediate added benefits include on-demand web access to individual claim and repair activities, stock and customised management information as well as electronic month-end invoicing.”

Via live links to a range of key information providers including the DVLA, Glass’s Guide, Experian, Emmox and ICME - the latter crucial for repair and maintenance information – **e-point** will ensure the very latest data is utilised in delivering fleet claims and repair management solutions of all types and complexities, to the highest levels.

Aaron Brown, Managing Director Designate of Fleet Technique said, “We are delighted to have been selected as Total’s fleet management software partner and look forward to facilitating the implementation of **e-point** within their business. **e-point** is powered by Fleet Dynamix, our in-house software, and has been designed specifically to meet the individual requirements of Total Accident Management. Its design and development demonstrates our flexibility in meeting numerous vehicle management requirements whilst offering an enhanced end-user experience”.

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Notes to editors:

- Total Accident Management ('Total') is the wholly owned subsidiary of Helphire Group plc, offering a complete motor claims and repair management solution to the fleet and insurance motor market.
- The award-winning Helphire Group, established in 1992, is the market leader in the provision of accident assistance to innocent drivers involved in road accidents.
- Helphire Group, through its subsidiary companies, provides a host of services to the insurance and motor industries including the provision of legal expenses, theft policies, claims handling facilities and accident management solutions, reinforcing the company's position as the UK's leading provider of services to non-fault accident victims. These subsidiaries are:
 - Angel Assistance, Helphire's legal expenses solution for the affinity market, providing before and after the event legal expenses insurance (LEI) and claims handling services
 - Total Accident Management, offering a complete motor claims and repair management solution to the fleet and insurance motor market
 - Albany Group, a wholly owned subsidiary of the Group since October 2004, offering white label legal expenses insurance (LEI) and claims handling services to the insurance market
 - Swift Rentacar, recently acquired by the Group, offering a specialist prestige marque for marque credit hire service to dealerships and motor manufacturers
 - e-register, the jewellery valuation, registration, and claims handling arm of the Group, providing a unique one-stop shop for the protection and recovery of valuable items
- Fleet Dynamix is the sister company of Gateshead-based Fleet Technique Ltd, firmly established as one of the most progressive and pro-active fleet management companies in today's market. The company, established in 1992, was founded on the principles of first-rate fleet management practice, and the need to control excessive revenue and capital costs through the provision of a professional service.