



PRESS RELEASE

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TOTAL ACCIDENT MANAGEMENT APPOINTS NEW OPERATIONS DIRECTOR

David Hughes has joined Total Accident Management in the newly formed role of Operations Director.

Hughes joins Total from Threadneedle Investments where he has spent the past six years as Head of Retail Operations.

Before that he worked for Zurich Financial Services, Credit Suisse and Allied Dunbar Insurance, performing a broad range of operational leadership and change management roles, all strongly customer service centric.

Commenting on his appointment David said: "I am delighted to be joining the leadership team of a dynamic young company and believe I can bring a new approach to providing customer care within the fleet, insurance and contract hire sectors," explained Hughes.

Hughes will report to Penny Stoolman, MD of Total. Penny said: "Our business has more than doubled in growth in each of the last two years and David brings with him a fresh approach to operations in the automotive and accident management sectors."

"Our aim is to provide the ultimate customer service experience for companies and their drivers," she added.

Currently Total Accident Management provides a wide range of fault and non fault services to over 200,000 drivers.

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Total Accident Management appoints David Hughes as its new Operations Director

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Editor's notes:

Accident Management by Design

Total Accident Management Limited is the Repair and Claims management subsidiary of Helphire Group plc. Total specialises in Motor Claims services and provides claims and repair handling to the fleet and insurance accident management sectors.

Founded in 2002, Total is one of the Helphire Group's five specialist operating companies, providing fleet accident management solutions to over 100,000 fleet vehicles (mixed portfolio of cars through to vans and HGVs), handling in excess of 20,000 claims and 16,000 repairs annually.

www.totalaccman.co.uk

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