



PRESS INFORMATION
16 May 2008

For immediate release

TOTAL ACCIDENT MANAGEMENT'S FLEXIBLE APPROACH WINS OVER SINCLAIR FINANCE AND LEASING

An innovative and flexible customer focused approach to fleet accident repair and claims management has secured Total a new customer, Sinclair Finance and Leasing Co Ltd, part of the South Wales based Sinclair dealer group.

Total's Accident Management by Design initiative provides bespoke solutions for all fault, non-fault and split liability motor incidents. Companies with fleets of any size can either opt for any of Total's accident management services to enhance existing in-house operations, or outsource all its requirements to Total.

Sinclair is one of the first customers to opt for Fleet 1-Call, Total's newly launched full accident management package ideally suited for smaller fleets, to cover the company's fleet of 2,500 contract hire vehicles. Total will manage vehicle accident claims for Sinclair's clients, from First Notification of Loss via a dedicated accident triage team, to completion of the claim.

Sinclair will also be able to track the up-to-the-minute status of any fleet vehicle undergoing repair via Total's e-point web based system.

Peter Jones, Sales Manager, Sinclair Finance and Leasing Co. Ltd. says, "We were impressed by Total's flexible customer focused approach and its ability to fit in with our needs, and those of our customers."

“Plus,” Peter adds, “as a contract hire company, we are in the business of keeping our customers mobile, so in the event of a vehicle accident, having a supplier we can rely on to quickly and efficiently provide our customers with a replacement is essential. Total gives us peace of mind in this respect, and reassures us that the whole vehicle repair and claims process will be dealt with the minimum of hassle.”

Ends

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Editor’s notes:

Accident Management by Design

Total Accident Management Limited is the Repair and Claims management subsidiary of Helphire Group plc. Total specialises in Motor Claims services and provides claims and repair handling to the fleet and insurance accident management sectors.

Founded in 2002, Total is one of the Helphire Group’s five specialist operating companies, providing fleet accident management solutions to over 50,000 fleet vehicles (mixed portfolio of cars through to vans and HGVs), handling in excess of 20,000 claims and 16,000 repairs annually.

www.totalaccman.co.uk

Pr Ref: 1594